

**Please copy-paste this to share on your internal channels:**

Dear Staff member,

We are writing to inform you that by the end of 2024, Smartgroup will be retiring the Advantage brand and will be transferring all packaging services to their sister company Smartsalary (ABN 24 096 796 100), a Smart™ company.

As a result, all [Client Name] staff currently using Advantage for salary packaging will be transitioned to Smartsalary. We anticipate this change will have minimal impact on you, with no additional fees or charges. The transition to Smartsalary will maintain all existing benefits of your current salary packaging arrangement, including the re-issuance of salary packaging cards.

**Action Required:** To ensure a smooth transition, please update your personal details, including your home address, personal email, and phone number, with Advantage by [Cut off Date]. This is the last day to make changes to your Advantage salary package. You can do this by logging into the Advantage website or by emailing [info@salary.com.au](mailto:info@salary.com.au); please make sure you include your salary packaging number in the subject of your email.

### **Next steps**

Advantage and Smartsalary are working closely with our payroll and management team to transition your existing salary packaging arrangements from Advantage, effective from [First Pay].

You will start to receive correspondence from both Advantage and Smartsalary regarding the upcoming transition, so please ensure you have read the information.

As mentioned above, an important part of this transition is ensuring all your current information with Advantage is up to date. If you have moved house recently or have a new contact number or email address, please ensure you have provided this to Advantage.

### **Need to get in touch?**

If you have any general queries about your salary packaging account, please continue to contact the Advantage Customer service team at [info@salary.com.au](mailto:info@salary.com.au). However, once you have received your Smartsalary welcome email, please direct all queries to [customersupport@smartsalary.com.au](mailto:customersupport@smartsalary.com.au) or alternatively call 1300 476 278.

### **About Smart**

Smartsalary (a Smart™ company) is a subsidiary of Smartgroup Corporation Limited, a public company listed on the Australian Securities Exchange. Smartsalary, in conjunction with its specialist novated leasing division, Smartleasing has been operating for over 20 years, making it easier for their customers to take advantage of tax savings.

Being one of Australia's largest salary packaging providers, we support over 400,000 employees across government and corporate organisations, major health care groups, and public benevolent institutions so they can enjoy more of their salary.